

# Utilities (Establishing)

## Establishing Water or Sewer Service

The City operates both a water and a sewer utility. The City offers two rates to meet the needs of our Citizens: a [regular rate](#) and a [low-income Senior rate](#).

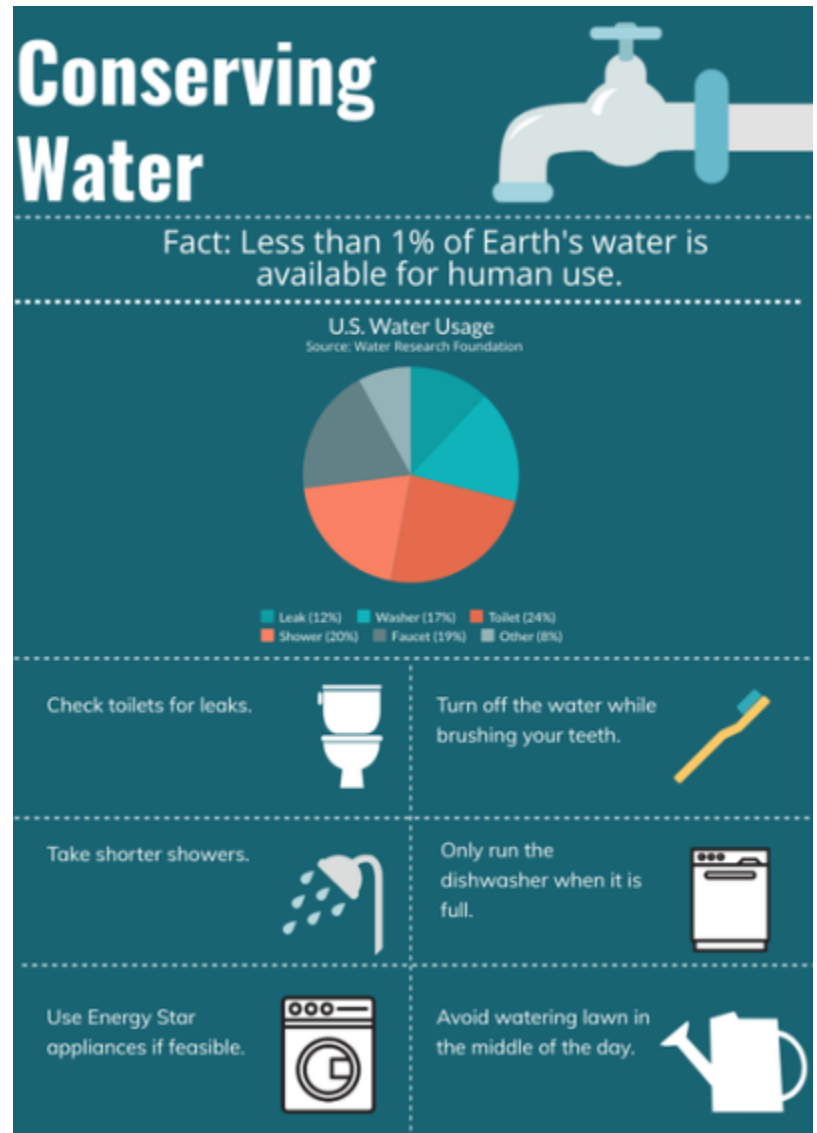
To start service, either the landowner or a tenant must tender an application at City Hall. All applications for water or sewer service must be accompanied by a check, cash or credit card in the amount shown in the most [current fee schedule](#).

## Billing and Payment

[Service is provided on a month-to-month basis](#). Bills for service in any one month are sent out during the first full week of the following month. Bills are due on the last day of the month in which the bill is received. Bills are late beginning on the first day of the next month. Late fees will apply beginning on the 10th day of the succeeding month for any amount that has not been paid.

For example: The bill for service provided in March will be received no later than the second full week of April. The bill is due on April 30th. If the bill has not been paid by April 30th, it is late. If the bill remains late past May 10th, a \$25.00 late fee will be added to the bill (even if it's just a few cents short).

The City subscribes to an online certified payment option which many customers find convenient. There is a convenience fee that applies to each transaction when the service is used, and that transaction fee will be added to the total amount charged to your credit card. The amount of that fee will be as shown in the most current [Consolidated Fee Schedule](#).



To help keep our lakes, rivers and lands clean for the health and enjoyment of all, both homeowners and sewer agencies must do their part to keep the sewer system free and flowing and reduce the risk of a sewer spill. The drawing below provides an overview of the requirements and best practices of a sewer system in order to keep it from overflowing.

